



# **Plasma Ruggedized Solutions Inc.**

## **Quality Objectives**

**On Time Delivery at 95%, measured by total orders shipped on-time, divided by total orders shipped.**

**Final Yield at 98%, measured by SPC data collected monthly.**

$$\begin{aligned} & \text{“CSR”} \\ & \text{(Customer Sales – Returns) / Customer Sales} \\ & \frac{\text{(CS-R)}}{\text{CS}} \end{aligned}$$